



Hertfordshire County Council
County Hall
Pegs Lane
Hertford
Hertfordshire SG13 8DF

Date: 14th September 2020

Dear Parent / Carer

Using public transport for school transport – duplicate services

With the need for social distancing on buses, both the council and commercial operators are running duplicate services on busy school routes. These routes are closed routes for students only. Where a school duplicate bus service is provided, it may be operated by a different company and may run up to five minutes earlier than the scheduled service; it is clearly marked as a duplicate / school only service.

Whilst social distancing is required when travelling on local bus services for the general public and students, it is not required on a duplicate service exclusively for students. It is however mandatory for young people to wear a face covering (unless exempt) on the duplicate buses as well as general bus services.

You can find plan your journey and find latest timetables at:

<https://www.intalink.org.uk/plan-your-journey>

To find out which services will be running a duplicate bus service visit:

<https://www.intalink.org.uk/duplicateschoolservices>

Yours sincerely

Hertfordshire County Council



Stay Safe Hertfordshire